



**Terms and Conditions Insight Home Improvements Ltd
Effective from: 05/02/2026**

Welcome to the website of Insight Home Improvements Ltd ("Company," "we," "our," or "us"). By accessing or using this website, or by engaging with Insight Home Improvements Ltd, you agree to the following Terms of Service. Please read them carefully.

1. Services Provided

We provide residential home improvement, repair, renovation, and related contracting services. All services are subject to availability, written estimates, and agreed project terms.

Website content is provided for general informational purposes only and does not constitute a binding offer.

2. Estimates and Project Agreements

Any pricing, timelines, or project descriptions provided through the website or verbally are non-binding until confirmed in a written quote and agreed by both parties.

Final costs may vary depending on site conditions, material availability, change requests, or unforeseen circumstances.

3. Client Responsibilities

Clients agree to:

Provide accurate project information

Ensure safe and reasonable access to the worksite

Obtain any required approvals (HOA, landlord, etc.) unless otherwise agreed

Notify us of known hazards or structural issues before work begins

Delays caused by incomplete access or undisclosed conditions may result in additional charges.

4. Payments

Payment terms will be outlined in the invoice. Unless otherwise stated:

Deposits may be required before work begins



Payments must be made according to the agreed schedule

Late payments may be subject to fees or suspension of work

5. Changes to Scope of Work

Any client-requested modifications ("change orders") must be documented and may result in additional costs or extended completion time.

We are not obligated to perform extra work outside the original quote without any amendments to the original quote being agreed by both parties.

6. Warranties and Limitations

We may provide limited workmanship warranties

Warranty coverage does not apply to:

Normal wear and tear

Damage caused by misuse, neglect, or third parties

Manufacturer defects in materials not supplied by us

To the maximum extent permitted by law, we disclaim all other warranties, express or implied.

7. Limitation of Liability

To the fullest extent allowed by law, Insight Home Improvements Ltd will not be liable for:

Indirect, incidental, or consequential damages

Loss of use, revenue, or property value

Delays caused by weather, supply shortages, or events beyond our control

Our maximum liability for any claim will not exceed the amount paid for the services in question.

8. Website Use

You agree not to:

Use the website for unlawful purposes

Attempt to gain unauthorised access to our systems



Copy or misuse website content, branding, or materials

All website content is owned by or licensed to Insight Home Improvements Ltd

9. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for the content, policies, or practices of those external websites.

10. Termination of Service

We reserve the right to refuse or terminate service if:

Payment obligations are not met

Unsafe or abusive conditions exist

The client breaches agreed terms

Termination does not remove responsibility for completed work or outstanding balances.

11. Governing Law

These Terms are governed by the laws of the UK, without regard to conflict of law principles.

12. Updates to These Terms

We may update these Terms at any time. Changes will be posted on this page with a revised effective date. Continued use of the website constitutes acceptance of updated Terms.

13. Contact Information

If you have questions about these Terms, please contact:

Insight Home Improvements Ltd

Phone: 02381 780789

Email: hello@insighthome.co.uk

Registered Company Number: 16937135